



VIRTUAL SUMMIT

ATTENDEE GUIDE

iSMG
INFORMATION SECURITY
MEDIA GROUP

Table of Contents

Summit Event Preparation	3
System Requirements	3
Be Social	3
Navigation Bar	4
Lobby	5
Sessions	6
Speakers	6
Expo Hall	7
Networking	8
Resources	8
Social Media	9
Interviews	9
System Requirements	10

Summit Event Preparation

1. Log In

- Please use the unique link in your confirmation email to join the platform the day of the event. Once you click on the link, you are automatically logged into the platform. If you happen to log out of the platform at any point in time, please use the unique link in that same confirmation email to rejoin the event.

2. Review

- Review this Attendee Guide prior to the live event day.

3. Perform

- Perform the systems check and follow up with your company's IT department as needed.

System Requirements

- Windows 7 and above, running Chrome, Firefox or Edge. Internet Explorer is not supported
- MacOS 10.9 or later, running Chrome and Firefox. Safari not supported
- iPhone 5S or later, running iOS 11 and up
- Android 4.0 or later, running Chrome

Be Social

Follow us and use the official ISMG Summit hashtag #ISMGSummits. Use our Social Wall by clicking on the hashtag in the top header to post on Twitter and be featured live on the wall.



Navigation Bar

Register – Registration form to be able to access the entire platform

Lobby – Return to the welcome page

Sessions – View the keynotes, general and breakout sessions. This is also where you will be able to view our content once it is on demand

Expo Hall – Network with our sponsors, download resources and more

Networking – Chat with event attendees and make connections

Resources – View the agenda, attendee guide, learn more about CyberEdBoard, apply for CPE certification and fill out our attendee survey

Speakers – View our speakers' profiles, speaking sessions and LinkedIn pages

Interviews – View content from ISMG publications

Social Media – Post on Twitter using the hashtag, #ISMGSummits and mention us @ISMG_News to be featured on the wall!

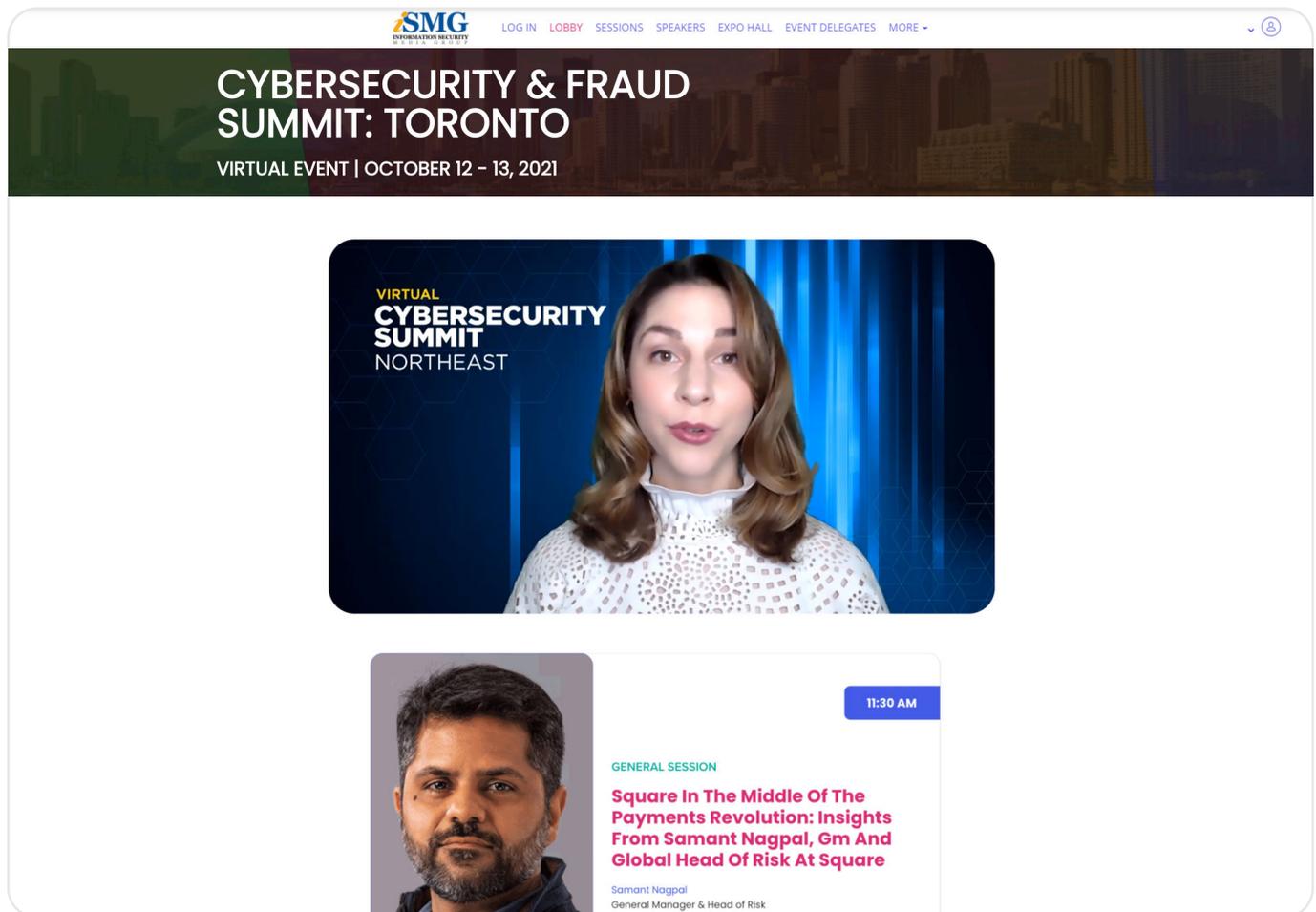


The banner features the ISMG logo in the top left corner. A navigation bar contains the following links: REGISTER, LOBBY, SESSIONS, EXPO HALL, NETWORKING, RESOURCES, and MORE with a dropdown arrow. The main text reads "CYBERSECURITY & FRAUD SUMMIT: TORONTO" in large white letters, with "October 12th - 13th, 2021" below it. A blue "Register" button is centered at the bottom. The background is a cityscape of Toronto at dusk.

Lobby

After logging in, click on the Lobby Page. Here you can watch our informative introduction video for valuable event information and key event features you don't want to miss.

To visit different rooms within the event, use the navigation bar at the top of the screen.

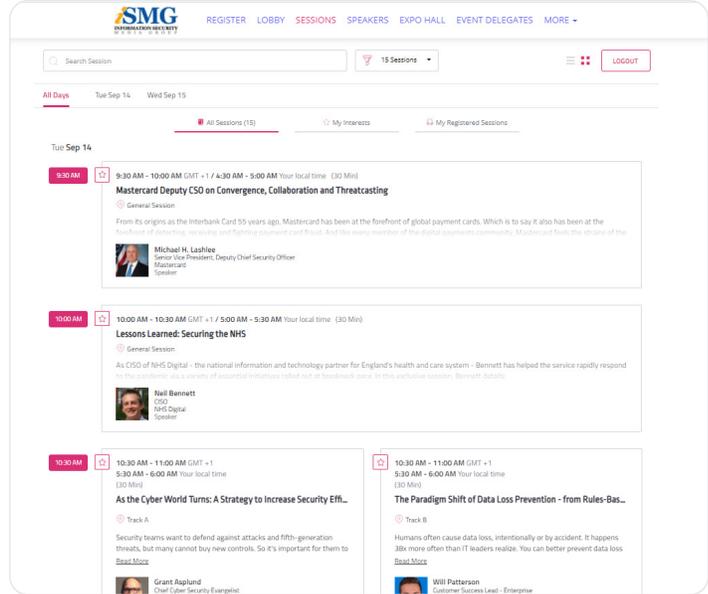


Sessions

Click on the Sessions room (top navigation bar) to attend the featured keynote, general and breakout sessions. Each session will start at the time specified on the agenda.

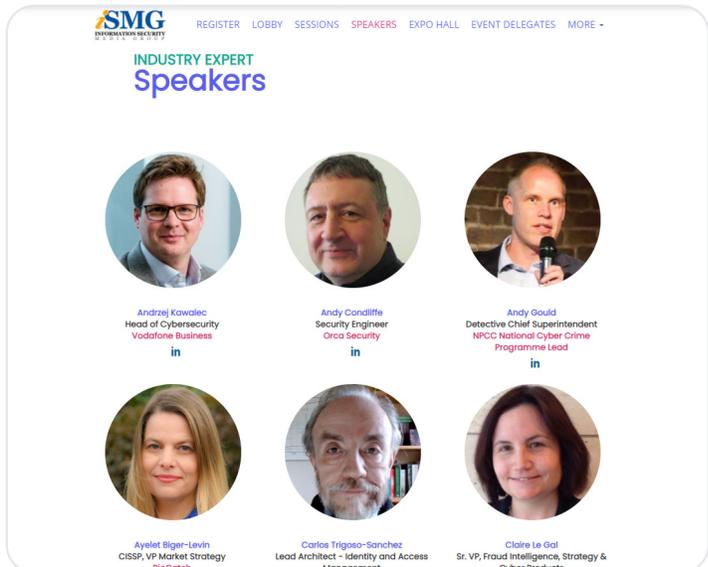
Sessions Q&A

The event speakers are ready to answer your questions live! During each session, there will be a Q&A chat box to the right of the presentation screen. To participate in the chat, click the "Join Chat" button and type in your message.



Speakers

Here you can learn more about Speakers, find their speaking sessions and visit their LinkedIn pages.



Expo Hall

This exciting interactive experience is where the action takes place. Chat with sponsor representatives, download assets, view a demo, and more.

Chat

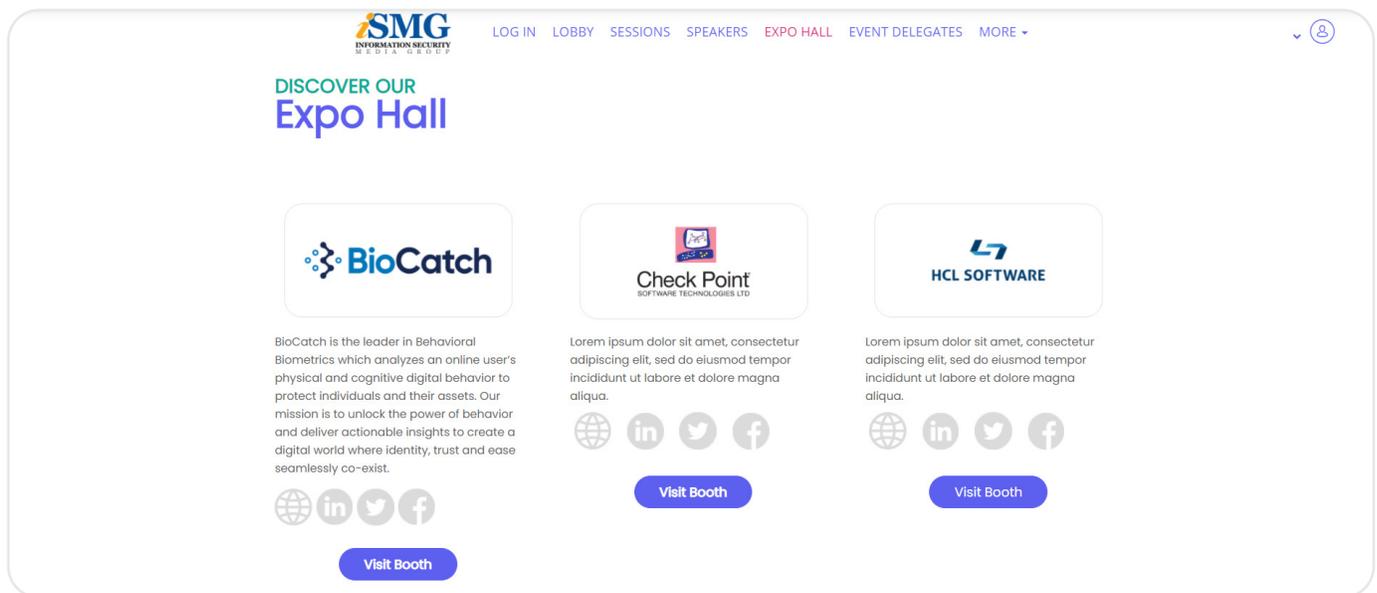
Chat with a representative in the booth interactive session. Either ask a question privately to the booth rep or enter your message in the room chat which will be broadcasted publicly.

Interact

View a sponsor demo, whiteboard, presentation or screen share.

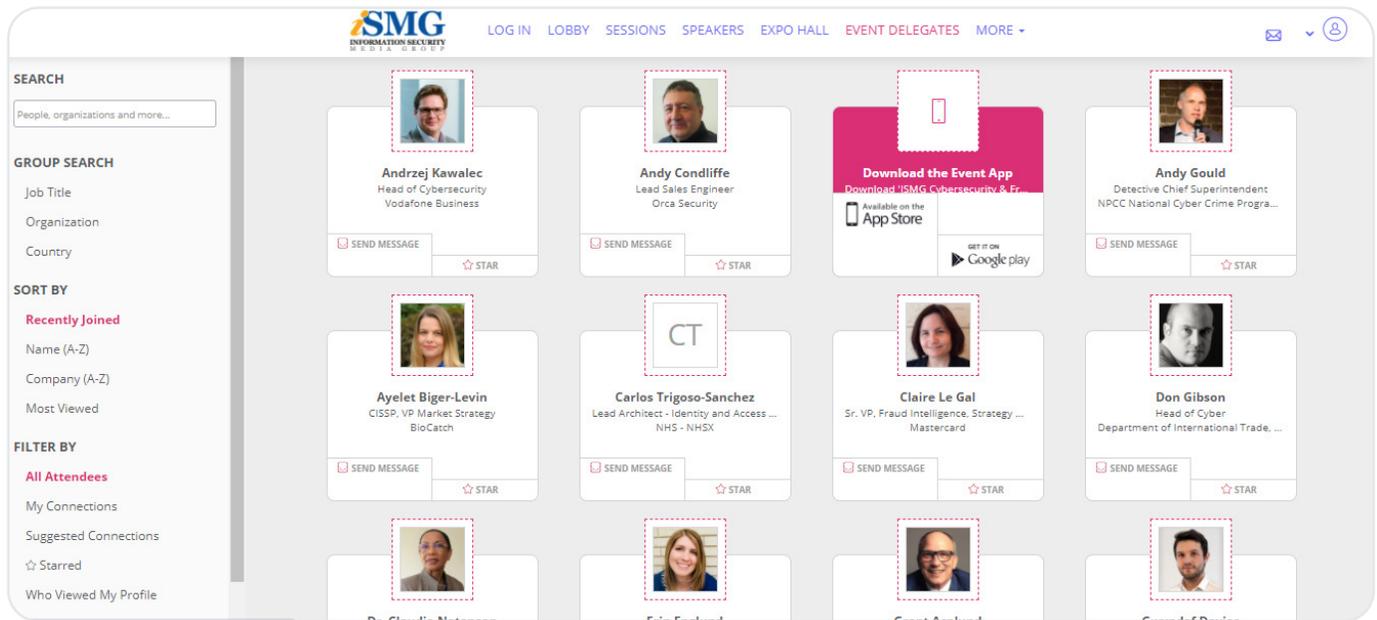
Resources

Access valuable sponsor resources. Download assets, read current case studies, watch content videos and more!



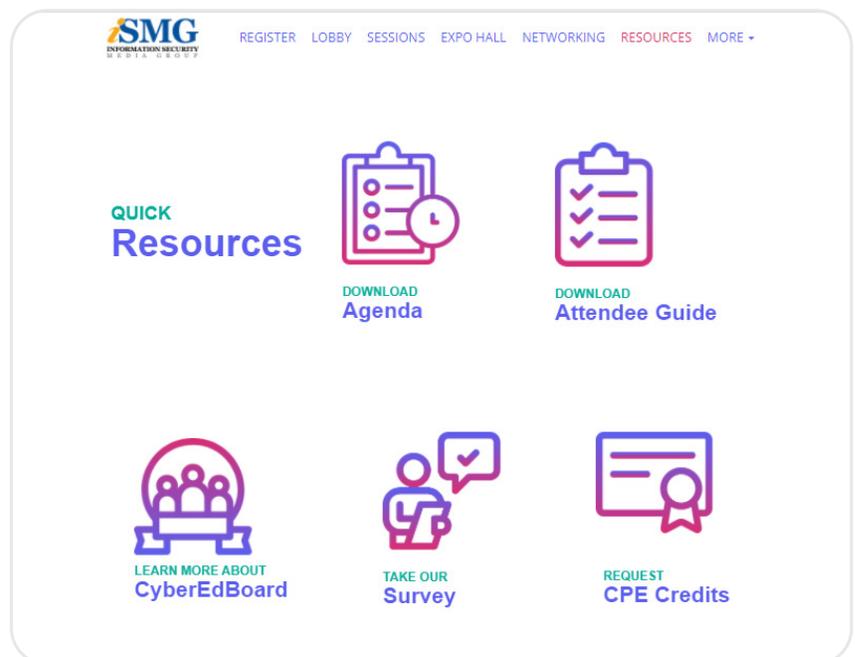
Networking

In this area you can network with your fellow attendees, connect with speakers and sponsors and arrange meetings. Once you are logged in you can use this feature.



Resources

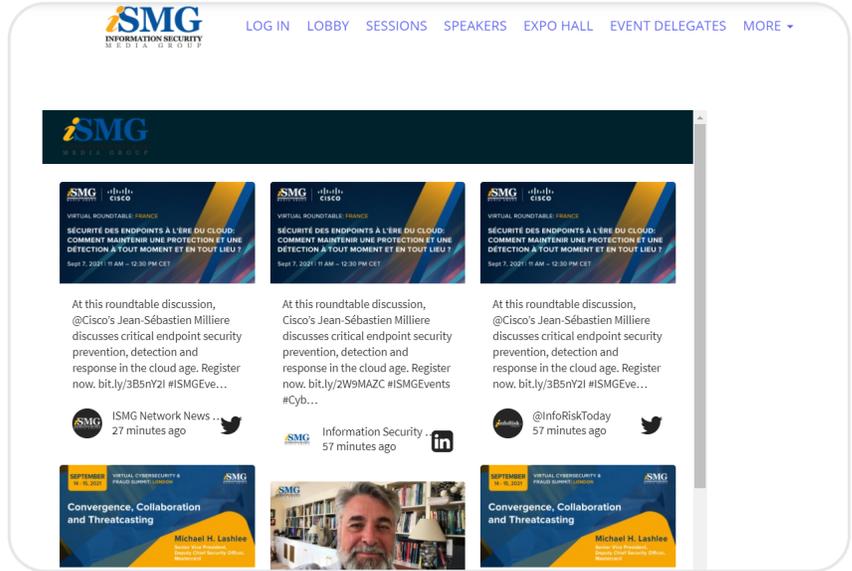
Here you can view the agenda, attendee guide, learn more about CyberEdBoard, apply for CPE Certification and fill out our attendee survey.



Social Media

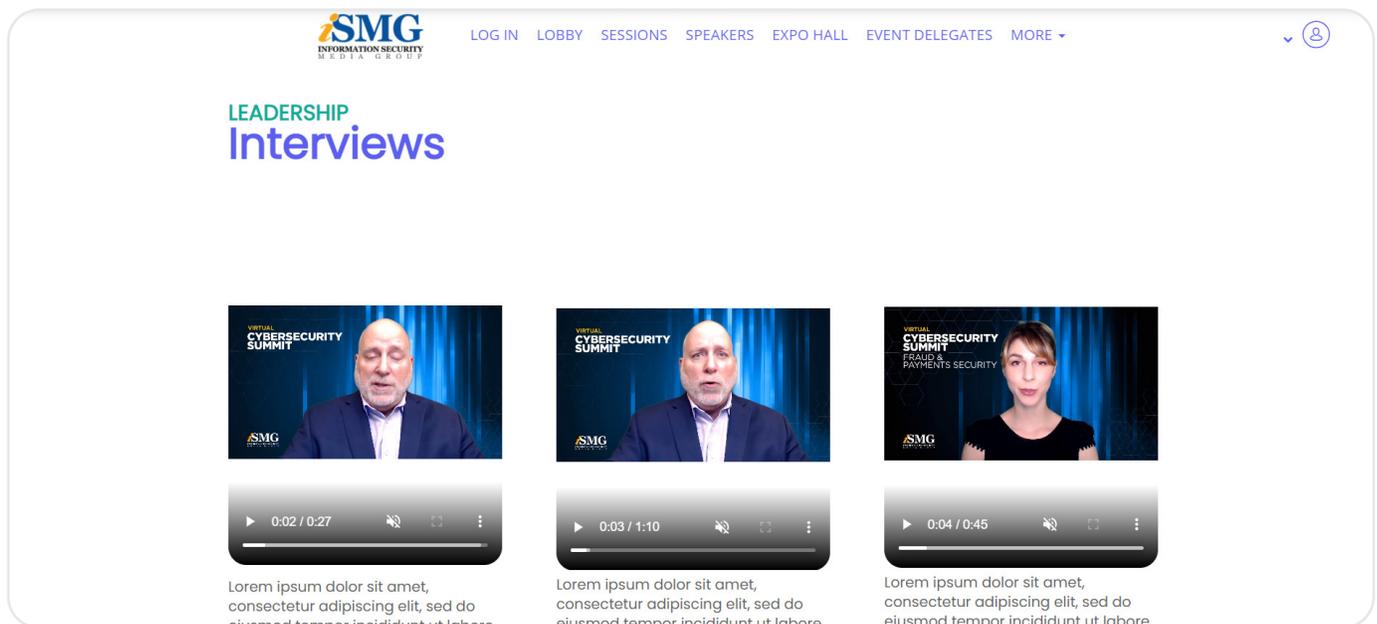
Here you can view our Social Wall to see what is happening around the event on Social Media.

To be featured on our Social Wall, mention us @ISMGNews or use the hashtag #ISMGSummits on Twitter.



Interviews

View interviews with top industry security leaders conducted by the global ISMG editorial team.



System Requirements

You can check if your system can use the Bizzabo Virtual Experience with our [Quick Tech Check](#).

- Windows 7 and above, running Chrome, Firefox or Edge. Internet Explorer is not supported
- MacOS 10.9 or later, running Chrome and Firefox. Safari not supported
- iPhone 5S or later, running iOS 11 and up
- Android 4.0 or later, running Chrome

Please note, additional devices may successfully connect, but are not officially supported.

Having trouble connecting audio and video in the interactive Booth Sessions?

The output device I want to use isn't showing up - how can I fix this?

First, check the physical connection to your device, by either unplugging and re-connecting your physical headphones, or toggling Bluetooth on and off.

If you are confident that the output device is connected correctly, check your system preferences to ensure your computer recognizes the device. On a Windows device, click the loudspeaker icon on the bottom right of your screen, and you'll be able to change output device. On a Mac, visit System Preferences > Sound to choose your output devices.

My devices are connected properly, but I can't hear anything!

If you're confident everything is connected properly, your devices might be being used by another tool or application. Make sure tools like Zoom, Google Hangouts, Go To Meeting etc. have been closed prior to starting the session.

I'm still experiencing issues - any final steps?

If you're still having issues, first send in your support logs by hitting the in the top right, then "submit support logs" on the bottom left. Next try restarting your computer and trying again.

Any other issues?

You should reach out to the organizer, please scroll to the bottom of any page and click 'Contact Organizer' and they will be able to help you from here.



Add to calendar: [Google](#) | [iCal](#) | [Outlook](#) | [Yahoo](#) | [Looking for your ticket?](#) | [Contact the organizer](#)